

Transportation Services

GATRA (Greater Attleboro Taunton Regional Transit Authority)

GATRA is the Regional Transit Authority for Foxboro. They provide paratransit service only. We do not offer fixed route bus service in Foxboro. Paratransit is door to door transportation serving people 60 + and/ or those who meet the requirements of the Americans with Disabilities Act (ADA) who are not 60 years old. We have applications in our office and we can help clients complete them who require this assistance.

GATRA Dial-A-Ride services are available Monday through Friday from 8-4. The vehicles are all handicapped accessible. This is a shared ride. That means that all requests cannot be guaranteed. For example, if the majority of riders are going north of Foxboro, then a ride going in the opposite direction may not be possible. Reservations can be made up to 14 days in advance. Ride requests have a minimum of 24 hour notice. The requested donation is \$1.25 to \$5.00, each way, depending on the distance. They travel within a 15 mile radius. The rides are for any transportation need, from visiting a friend to going to a store or to a medical appointment. This service is not just for medical transportation.

GATRA contracts with transportation companies for their service. For Foxboro, the contractor is Keissling Transportation, Inc. They are the 'vendor' for GATRA.

GATRA - Dial-A-Ride 800-698-7676

Statewide Access and Senior Citizen passes are issued by GATRA to seniors and ADA eligible customers. The photo ID entitles the rider to a reduced fare on all Massachusetts public fixed-route buses and MBTA trains. (the discount does not apply to the already discounted GATRA Dial-A-Ride fare)

Customers can also receive a "Charlie" card for discounted MBTA services through the GATRA office. The TAP (Transportation Access Pass)/ Senior Charlie card allows customers to use MBTA commuter rail, local and express buses, subway and boat services. The Charlie Cards are reusable and rechargeable.

GATRA offices – 800-483-2500 - 10 Oak St., Taunton, MA 02780

GATRA also provides long distance **medical** transportation for seniors and ADA eligible customers. The program is called "Miles for Health". They provide a Boston schedule Monday, Tuesday, Thursday and Friday for appointments between the hours of 9:00 and 1:00. All other long distance medical trips, such as Burlington, Framingham, Worcester, etc., will be scheduled on Wednesdays. Appointments must be made between the hours of 9:00 – 1:00. Reservations must be made at least 48 hours in advance. There is a \$10.00 requested donation.

The vendor for the "Miles for Health" program was Foxfield Taxi. When they closed, GATRA granted the vendor contract to Kiessling Transportation.

GATRA Miles for Health – 800-698-7676

MBTA services are not available in Foxboro. The MBTA is also a regional transit authority. Foxboro is not in their catchment area. The only service offered in towns that do not have MBTA services is the commuter rail. However if a person with disabilities or a senior wants to use their paratransit service, "The Ride", they can access it if they travel to a town with MBTA services, like Sharon or Walpole. Applications for the Ride are available through the MBTA

**For information about the MBTA Charlie Card – 508-823-8828 ext. 275
MBTA – 'The Ride' – 888-844-0355**

Van- Go

The Foxborough Council on Aging & Human Services has a 14 passenger senior shuttle. The hours of operation are Monday – Thursday 8-3:30 and Friday from 8 – 11:30. The van provides door to door transportation to individuals within Foxboro. There is a set schedule for group food shopping trips to Stop & Shop, Shaw's supermarkets and a rotating schedule on Wednesdays to local malls, retail stores and restaurants. There is a suggested donation of \$1.00 for rides. The van is a shuttle with 3 steps to enter and no handicapped access. We have a sedan called the Car-Go which is used by the van drivers and the Human Services staff occasionally to transport clients unable to use the van and /or in an effort to conserve fuel.

Foxborough Council on Aging & Human Services/ Senior Center 508-543-1252

FISH

FISH is a volunteer medical transportation organization. They require a minimum of 48 hours and a maximum of 3 days notice for requests for transportation. The volunteer drivers all use their own private vehicles. Ride requests are left on voice mail. The driver for the day contacts the recipient about pick up information. Rides are dependent upon availability of volunteer drivers. They have an excellent reputation for reliability. They do not provide transportation to Boston.

FISH – 508-698-3729 (line to leave appt. information)

Medicaid/ Mass Health Transportation

Clients who have Mass Health may receive medical transportation services. Mass Health contracts with GATRA for this transportation.

There is a PT-1 form that the Mass Health recipient's physician completes explaining the need for medical transportation which goes to Mass Health Transportation Authorization Unit for approval. The PT-1 form is a prescription for transportation from the doctor.

MassHealth Transportation Authorization Unit Customer Service 800-841-2900

Please call the Foxborough Human Services staff at anytime if you have questions or need help. We can be reached at 508-543-1252 or 508-543-7336. Our Community social Worker or Outreach Worker will be of assistance.